



## Terms & Conditions:

- Check-in times are from 13:00 for the Standard rooms and 10:30 for the Bridal Suites. - Check-out times are 09:00 for all rooms.
- All linen and towels to be supplied by Usambara Lodge and are not to be removed from the rooms.
- All beverages to be purchased from the Lodge bar, **NO** beverages are allowed to be brought onto the premises.
- a la carte menu is available for lunch & dinner – dinner need to be pre-arranged for Saturday evenings.
- No pets are allowed.
- Please note that all our rooms are non-smoking.
- Lost room key will be charged at R500.00.
- Usambara Lodge management do not accept any liability for loss or damage to guest's property however caused.

## Payment:

- Guest suite rates are based on two guests per suite unless otherwise stated.
- Bookings will only be secured once the full payment has been received.
- a 50% Deposit is required within 3 days to secure you booking. The remaining 50% are to be paid 10 days prior to the check-in. No provisional booking will be accepted without a deposit.
- Should bookings be cancelled within two months of the arrival date, the deposit will be treated as non-refundable.

Please let us know if there is anything else we can assist you with in order to make your stay with us as comfortable as possible.

Kind Regards

Usambara Lodge

Contact: 011 662-1545/14 or 082 861 8067

Email: [info@usambaralodge.com](mailto:info@usambaralodge.com)